

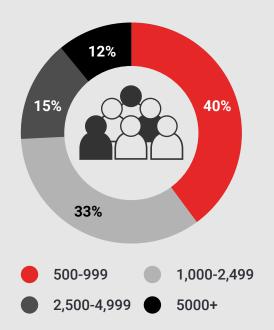
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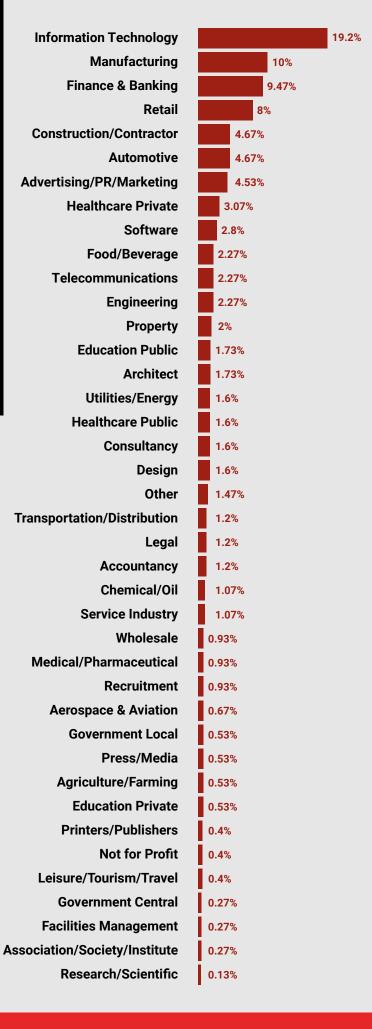
HR TECH BUYERS: GREATEST CHALLENGES UNCOVERED

Our first party research conducted among HR professionals in our **Insights for Professionals (IFP)** Community reveals the most significant challenges faced by today's tech buyers.

See how these challenges differ between job seniority and specialisms in this easy-to-digest infographic.

AUDIENCE OVERVIEW





FIELD OF EXPERTISE: EMPLOYEE ENGAGEMENT



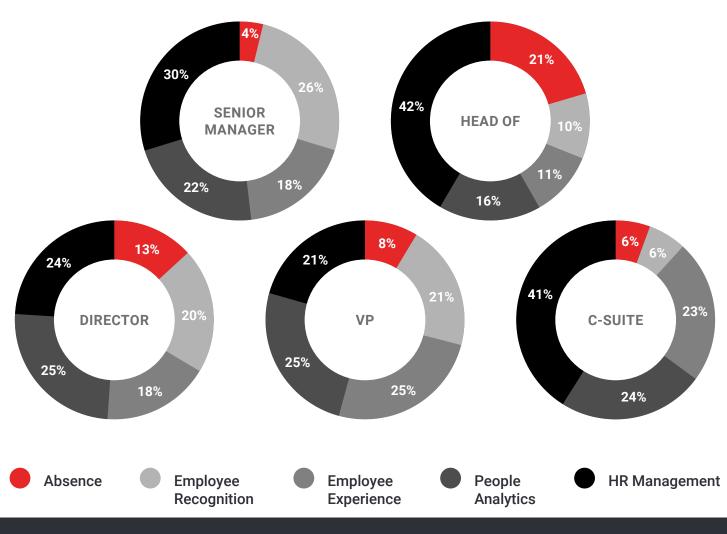


OBSERVATIONS

HR Management is a key challenge for Heads of (42%) and C-Suite (41%) operating in the field of Employee Engagement but appears less of a concern for VPs (21%) and Directors (24%).

Employee Recognition varies according to seniority with 26% of Senior Mangers citing it as a challenge compared to 6% of C-Suite.





FIELD OF EXPERTISE: WORKFORCE/HUMAN CAPITAL MANAGEMENT

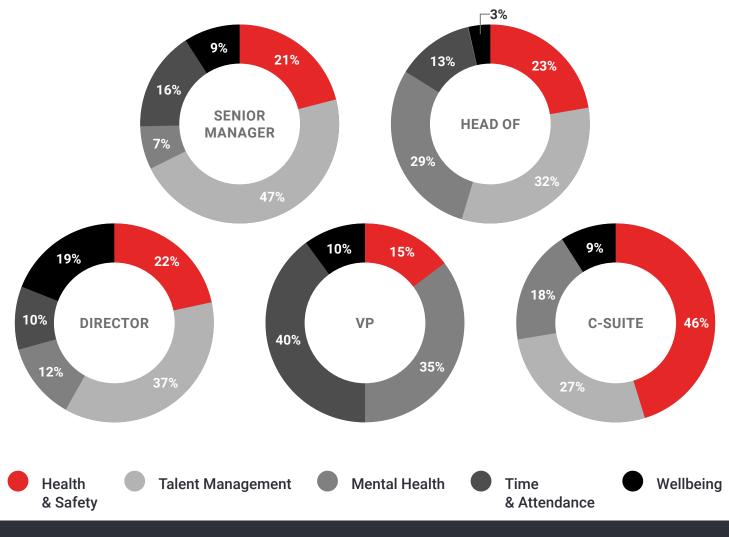




OBSERVATIONS

There lies a large discrepancy between the challenges cited by C-Suite specializing in Workforce/ Human Capital Management and VPs. 40% of VPs identify **Time & Attendance** as a key challenge while for 0% of C-Suite this is not a current area for concern. Instead, 46% cited **Health & Safety** as a prominent pain point.

While **Talent Management** was reported as a challenge by over a quarter of C-Suite (27%), Directors (37%), Heads of (32%) and Senior managers (47%), it was not identified by any VPs.



FIELD OF EXPERTISE: LEARNING AND DEVELOPMENT



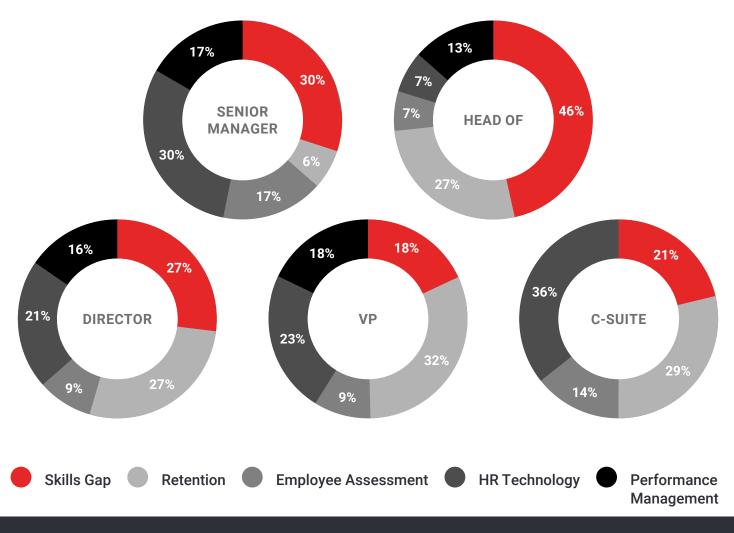


OBSERVATIONS

For Senior Managers specializing in L&D, **Retention** is a challenge for just 6% while it is identified by 32% of VPs.

Performance Management forms the biggest challenge for Heads of (46%) while **HR Technology** is the biggest problem for 36% of C-Suite.





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FIELD OF EXPERTISE: **RECRUITMENT**





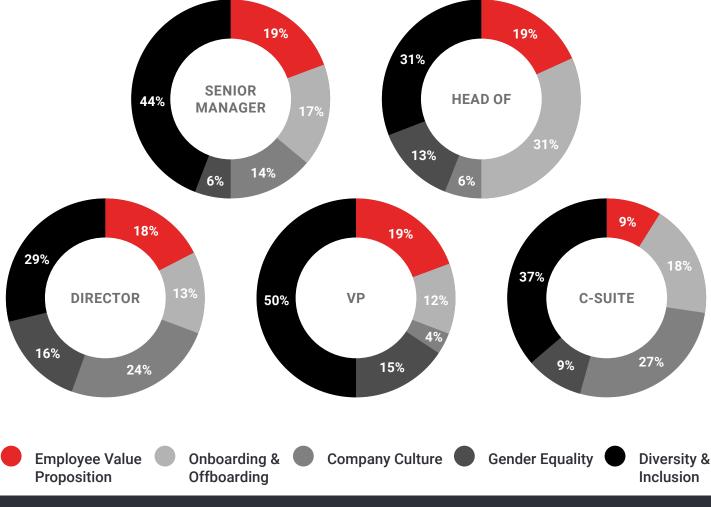
OBSERVATIONS

Diversity and Inclusion is a significant challenge for all survey participants specializing in Recruitment. However, 50% of VPs cited it as their greatest challenge.

Gender Equality appears as the least cause for concern with only 6% of Senior Managers reporting it as a major challenge.



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FIELD OF EXPERTISE: BUSINESS INTELLIGENCE/ERP



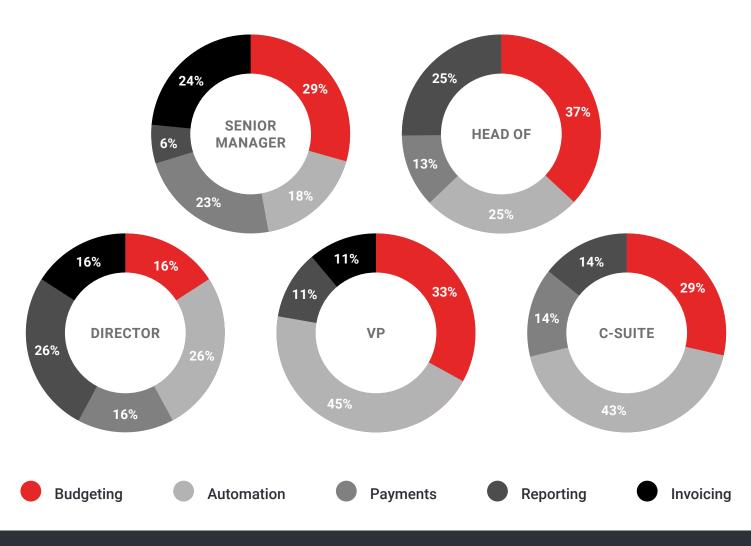


OBSERVATIONS

Nearly a quarter of Senior Manager specializing in Business Intelligence identify **Payments** as a significant challenge while it does not feature as a concern for VPs.

Automation appears to be a pain point for all senior job titles including VPs (45%), C-Suite (43%) and Directors (26%).





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